



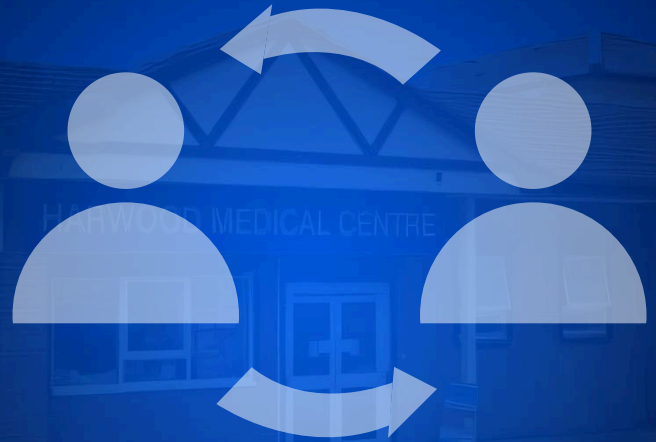
SPRING 2024 UPDATE

NEW STAFF

We are pleased to announce that 3 new members of staff have joined the Harwood Group Practice team. The new team members are:

- Natalie Costello - Office Manager.
- Heidi Dodman - Receptionist.
- Joanne Herricks - Upper Admin

Please make sure to say 'hello' and give them a warm welcome.



What's New

E-Consult

Starting from 1st May 2024, our new e-consult provider will be available to cater to your health needs. You can use this platform to seek medical advice. You can also request prescriptions and manage your health from any location. Our practice will review the online form that you fill out.

The advantages of this service are manifold. It ensures your privacy and safety. And, it provides access all day. Now, managing your health is as simple as a few clicks, no matter where you are or what time it is. Enjoy the ease of digital healthcare. It's right at your fingertips.

Website Forms

Our online forms have been designed to streamline your healthcare management. Whether you need to reorder a prescription, schedule appointments, or keep track of your health updates, our platform makes these tasks efficient and hassle-free.

We invite you to visit our website to discover these services in more detail. Our platform is not just about managing your health, it's about staying informed and being proactive about your wellbeing.

Lastly, our website is also a great resource for staying up-to-date with the latest developments in healthcare. Navigate the world of digital health management with ease and efficiency. Experience the convenience of healthcare at your fingertips.

If you had a positive experience with us, we would be incredibly grateful if you could take a moment to leave us a 5-star review on Google or Facebook. Your feedback not only helps us to continue improving but also assists other patients in making informed decisions about their healthcare choices..

Don't forget that we are on Facebook & Instagram. Make sure to give us a follow for the latest surgery information.

Contact Us



01204 300033





COVID SPRING BOOSTERS

Beginning on April 18th, we will be providing the spring COVID Booster to patients who meet certain eligibility criteria. This includes individuals who are over the age of 75, those who live in care homes, and anyone over the age of 18 with a weakened immune system.

If you think you fall into one of these categories and are therefore eligible for the booster, we encourage you to get in touch with the surgery. We can provide further information and help you arrange an appointment for your booster. Your health is our priority.

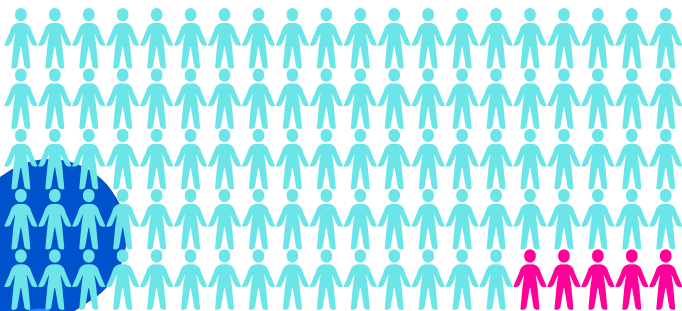


Expanding Care with New Clinical Services

Pharmacy First is excited to announce an expanded suite of clinical services, offering advanced diagnoses and treatments. This development aims to enhance your healthcare experience by providing prompt access to high-quality care. Patients with minor health concerns, previously seen at surgeries, can now be referred to Pharmacy First. Our highly-trained pharmacists are equipped to diagnose and treat a variety of conditions, making professional healthcare more accessible.

This initiative aims to reduce surgery wait times and promote efficient use of healthcare resources. By redirecting suitable cases to Pharmacy First, we ensure that surgery appointments are prioritised for patients with more complex medical needs. This strategy is designed to alleviate the burden on surgeries and streamline the healthcare process.

We encourage you to utilise these new services for a quicker and more accessible healthcare solution. Pharmacy First is your trusted first point of contact for comprehensive health services.



591 Missed Appointments

From 1st January to 31 March 2024 - 12,950 Appointments Offered

£17,730

Estimated financial loss due to missed appointments in the first quarter of 2024

